



FOREWORD

In compliance with Republic Act (R.A.) No. 11032 on the “Ease of Doing Business and Efficient Government Service Delivery Act of 2018”, the National Telecommunications Commission continues to improve rendering public service by crafting its **Citizen’s Charter 2022 (Third Edition)**.

The Charter, once again, serves as a guide to the Commission on how to render exemplary service to its stakeholders and the Filipino public.

The need to constantly improve our expertise is necessary to meet the growing demands of servicing dynamic industries in radiocommunications.

Reminding ourselves to adhere to the contents of this Charter signifies our oneness with our stakeholders and the Filipino people in nation-building.

ATTY. GAMALIEL A. CORDOBA
Commissioner