

**QUARTERLY PHYSICAL REPORT OF OPERATION**  
Second Quarter CY 2021

Department : Department of Information and Communications Technology  
 Agency : National Telecommunications Commission  
 Operating Unit : Consolidated (Central and Regional Offices)  
 Organization Code (UACS) : 26-025-00-00000

	Current Year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

PARTICULARS	UACS CODE	PHYSICAL TARGETS					PHYSICAL ACCOMPLISHMENTS					Variance	REMARKS
		1ST QTR	2ND QTR	3RD QTR	4TH QTR	TOTAL	1ST QTR	2ND QTR	3RD QTR	4TH QTR	TOTAL		
1	2	3	4	5	6	7= (3+4+5+6)	8	9	10	11	12= (8+9+10+11)	13	

OO: Healthy competitive public telecommunications and broadcast environment fostered and safety in maritime and aeronautical navigation ensured resulting to public safety and satisfaction. 3-01-00-0000

**OUTPUT INDICATOR 1**

Percentage of authorization cases acted upon within prescribed time		100%	100%	100%	100%	100%	100.00%	100.00%			100.00%		
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**OUTPUT INDICATOR 2**


Percentage of complaints received against frequency channel assignments made acted upon within the prescribed time		100%	100%	100%	100%	100%	100.00%	100.00%			100.00%		
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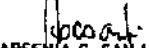
**OUTPUT INDICATOR 3**

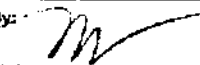
Percentage of licenses, permits, registrations and certificates issued within prescribed time		100%	100%	100%	100%	100%	100.00%	100.00%			100.00%		
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**OUTPUT INDICATOR 4**

Percentage of consumer complaints acted upon within prescribed time		100%	100%	100%	100%	100%	100.00%	100.00%			100.00%		
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Prepared by:   
**ERIBERTA V. TAMORO**  
 OIC-Director  
 Planning, Financial and Management Branch (PFMB)  
 Date

In coordination with:  
  
**ARSENIA C. SAN LUIS**  
 Budget Officer  
 PFMB  
 Date

Approved By:   
**GAMALIEL A. CORDOBA**  
 Commissioner  
 Date

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PARTICULARS	UACS CODE	PHYSICAL TARGETS					PHYSICAL ACCOMPLISHMENTS					Variance	REMARK
		1ST QTR	2ND QTR	3RD QTR	4TH QTR	TOTAL	1ST QTR	2ND QTR	3RD QTR	4TH QTR	TOTAL		
1	2	3	4	5	6	7= (3+4+5+6)	8	9	10	11	12= (8+9+10+11)	13	14

OO: Healthy competitive public telecommunications and broadcast environment fostered and safety in maritime and aeronautical navigation ensured resulting to public safety and satisfaction. 3-01-00-0000

**OUTCOME INDICATOR 1**

Percentage increase with access to reliable telecommunication service providers at just reasonable rates		1,625	1,625	1,625	1,625	6,500 Issued New Radio Station License (CMTS)	6,385	10,442			16,827		Issued New Radio Station License (CMTS)
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**OUTCOME INDICATOR 2**

Increased broadband speed at just and reasonable rates		11.0 Mbps	11.0 Mbps	11.0 Mbps	11.0 Mbps	11.0 Mbps	18.41 Mbps	20.77 Mbps			19.59 Mbps		Average Download Speed
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**OUTCOME INDICATOR 3**

Percentage of consumer satisfaction in broadcast and telecommunications services		90%	90%	90%	90%	90%	92.00%	93.06%			92.53%		Consumer Satisfaction Rating
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Prepared by: <b>ERIBERTA V. TAMORO</b> OIC-Director Planning, Financial and Management Branch (PFMB)	Date	In coordination with: <b>ARSENIA C. SAN LUIS</b> Budget Officer PFMB	Date	Approved By: <b>GAMALIEL A. CORDOBA</b> Commissioner	Date
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