



**REPUBLIC OF THE PHILIPPINES**  
**NATIONAL TELECOMMUNICATIONS COMMISSION**  
BIR Rd, East Triangle, Diliman, Quezon City

MEMORANDUM ORDER  
No. 07-11-2012

SUBJECT: UNINTERRUPTED TELECOMMUNICATIONS SERVICES DURING THE  
HOLIDAY SEASON

Pursuant to RA 7925 (Public Telecommunications Policy Act), Executive Order 546 series of 1979, and in order to ensure uninterrupted telecommunications services during the holiday season, the National Telecommunications Commission (Commission) hereby ORDERS all public telecommunications entities (PTEs) to strictly comply with the following:

1. All unlimited type of service offerings shall not exclude 23-26 December, 30-31 December of each year and 01-02 January of the following year.
2. All necessary network adjustments and maintenance should be undertaken to ensure that the networks are ready to accommodate the expected increase in traffic during the holiday season.
3. Sufficient operation and maintenance personnel shall be deployed to ensure 99.9999 network availability and reliability.

This Order shall take effect immediately.

Quezon City, Philippines 13 November 2012

  
**GAMALIEL A. CORDOBA**  
Commissioner

  
**CARLO JOSE A. MARTINEZ**  
Deputy Commissioner

  
**DELILAH F. DELES**  
Deputy Commissioner

