



Republic of the Philippines
National Telecommunications Commission
CONSUMER WELFARE AND PROTECTION DIVISION
BIR Road, East Triangle, Diliman, Quezon City

COMPLAINT FORM
(Telcos & Broadcast)

I. Your details

- a. Name :
- b. Postal Address :
- c. Email Address :
- d. Contact Number :

II. Service Provider

- a. Business Name :
- b. Business Address :
- c. Contact Number :

III. Nature of Complaint

- Billing Complaint
- Poor Service (Technical Service/Customer Service)
- Spam
- Scam
- Fair Use
- Denial of Subscription Plan
- Others, pls specify :

IV. When did the incident/transaction occur?

Date :

Time:

V. Details of the Complaint

VI. Attached Proof/Supporting Documents

Note: Complete information must be provided in addition to the supporting documents pertaining to your complaint. Failure to provide sufficient information or documentation may prevent or delay your complaint. The information will be used to determine whether a violation of the law or existing rules and regulations of this Office has occurred. If a violation is substantiated, it will be acted accordingly by this Office or may be transmitted to other governmental agencies concerned.

Signature : _____

Date : _____