

AGENCY PERFORMANCE MEASURES

BP FORM B

DEPARTMENT / AGENCY : NATIONAL TELECOMMUNICATIONS COMMISSION

MFO / Performance Indicator Description (1)	Performance					Budget Allocation (P'000)			
	Year 2012		* Target	Year 2014 Targets		Year 2012	Year 2013	Year 2014	
	Target	Actual	Year 2013	Within the Ceiling	Above the ceiling			Within the Ceiling	Above the Ceiling
	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
MFO 1	Regulatory and Enforcement Services								
	Regulatory Services								
PI Set 1									
Quantity	Number of licenses, permits, registrations and certificates issued	1,058,000	2,119,842	2,226,635	2,226,635	106,030		31,851,167	28,413,750
Quality	Percentage of applications for licenses , permits, registrations and certificates processed against applications filed	-	-	>89%	>89%				
Timeliness	Percentage of licenses, permits, registrations and certificates issued within prescribed time	100%	99.51%	>89%	>89%				
PI Set 2									
Quantity	Number of frequency channel assignments made	36,800	33,699	38,985	38,985	1,856		30,214,167	23,219,750
Quality	Percentage of complaints received against frequency channel assignments made	-	-	<2%	<2%				
Timeliness	Percentage of frequency channel assignments made within prescribed time	-	-	>89%	>89%				
PI Set 3									
Quantity	Number of authorization cases disposed	560	299	421	421	20		31,002,166	20,133,750
Quality	Percentage of authorization cases disposed against cases filed	-	-	>89%	>89%				
Timeliness	Percentage of authorization cases disposed within one (1) year for contested cases within three (3) monts for uncontested cases.	-	-	>89%	>89%				

Enforcement Services									
PI Set 1									
Quantity	Number of administrative cases disposed	1,200	2,309	1,853	1,853	88		19,532,500	20,116,750
Quality	Percentage of administrative cases disposed against cases filed	-	-	>89%	>89%				
Timeliness	Percentage of administrative cases disposed within three (3) months	-	-	>89%	>89%				
PI Set 2									
Quantity	Number of radio stations inspected	103,500	143,495	129,918	129,918	6,187		141,297,000	196,364,000
Quality	Percentage of improvement in radio stations inspected over last year	-	-	>2%	>2%				
Timeliness	Percentage of inspection reports submitted within twenty-four (24) hours after inspection	-	-	>89%	>89%	>89%			

Note:

* modified 2013 Target

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May 09, 2013
Date

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May 09, 2013
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May 09, 2013
Date